

CERTIFICATE - HOSPITALITY MANAGEMENT

The Certificate in Hospitality Management prepares students to understand the basic standards of Hospitality and Tourism. These courses focus on the customer service skills that are vital to ensure that every guest feels welcome, particularly in the food and beverage and lodging industries, and that their needs and expectations are met or exceeded on a daily basis.

These certificate courses can be applied to a degree at Husson University or augment prior learning to provide for a change in career.

The certificate program outcomes are:

1. Students will explore the basic fundamentals of Hospitality Management
2. Students will explore the basic fundamentals of Tourism and Travel
3. Students will understand and apply best practices in guest service

Required Courses

HA 101	Intro to Hospitality Mgmt	3
HA 200	Tourism and Travel	3
HA 202	Facilities & Guest Services	3
Choose one of the following:		3
HA 201	Food & Beverage Control Systems	
HA 209	Menu Planning and Food Safety	
HA 302	Hotel Operations	
Total Hours		12